

# PARTNERING WITH YOUR COMMUNITY

Below are some of the services provided by RITA to your community:

## RESOURCES FOR TAXPAYERS AND TAX PREPARERS

- Customer Service Call Center
- Electronic Tax Return Filing
- Online Account Access
- Secure Online Messaging
- Modernized eFile Professional Tax Preparation Software Partnerships
- Paper Forms Available
- 24/7 Automated Phone System
- Electronic Payments
- Paperless Electronic Billing Available
- Secure Document Upload
- Electronic Filing of Employer Withholding and Employer W-2s
- Self-Service Resources at [ritaohio.com](http://ritaohio.com)

## COMPLIANCE & REGISTRATION EFFORTS CONDUCTED YEAR-ROUND

- IRS Data Access to Identify Non-Filers and Under-Reported Income
- In-House Collections Department for the Collection of Past Due Balances
- Daily and Quarterly Account Billing
- Third-Party Sources to Identify and Register Taxpayers
- Non-Filing Letter Campaigns and Optional\* Administrative Subpoenas
- In-House Legal Department Offering Optional\* Civil Litigation Program
- Employer W-2 Matching
- Compliance Monitoring for Construction and Other Projects

## RESOURCES AND SUPPORT SERVICES FOR YOUR MUNICIPALITY

- Dedicated Member Services Department and Government Liaison
- Ordinance and Legislation Review
- Safeguarding of Taxpayer Data
- Records Retention
- Year-Round Digital Communications Toolkit with Resources for Your Constituent Communications
- Real-Time Access to Reports and Your Community's Tax Data
- Revenue Analysis and Projections
- Disaster Recovery and System Backup
- SOC Audit and GASB 33 Reporting
- Ohio Statehouse Government Relations and Representation

\*Optional programs have an additional cost, currently \$1 per administrative subpoena issued, and for civil litigation, \$35 per hour spent in court on behalf of your municipality – this cost is shared by any other municipality with cases being heard at the same time.